

## WESTERN HEALTH & SOCIAL CARE TRUST

**Notes of the Carers Steering Group meeting held  
On 10<sup>th</sup> January 2019 commencing at 11.00 am in  
Conference Room, Main Building, Tyrone and Fermanagh Hospital**

<b>Present:</b>	<p>Ms Catherine Carlin, Head of Service Physical Disability (Chair)          Mrs Margaret Mulligan, Community Services Manager, Learning Disability          Mrs Glenda Frazer, Carer Representative          Mrs Christine Ritchie, Carer Representative          Mrs Mary Millar, Carer Representative          Mrs Mary Moore, Carer Representative          Ms Dympna McNamee, Carer Representative          Mrs Cathy Magowan, Carer Support Co-ordinator          Mrs Geraldine McLaughlin, Carers Development Worker (NS)          Mr Alex Reilly, Carer Representative          Mr Michael Downes, Carer Representative          Mrs Bonita McQuaid, HR Manager, Directorate Support Team          Mrs Geraldine Kerr Hospital Social Worker, Adult Mental Health Service</p>
<b>Apologies:</b>	<p>Ms Deirdre Walker, Asst Director Social Care          Mrs Kathryn Doherty, Carer Representative          Mrs Paula Devine, Locality Services Manager, Waterside and Limavady          Mrs Kay Devine, Commissioning Support Manager, HSCB          Mrs Rosaleen Harkin, Asst Director Learning Disability          Ms T Boyle, Carer Representative</p>
<b>In Attendance:</b>	<p>Mrs Majella Magee, Assistant Services Manager, Older Peoples Mental Health          Mrs Maureen McCloskey, SDS Trust Implementation Lead WHSCT</p>
	<b>Action</b>
<b>1. WELCOME / APOLOGIES</b>	
Ms Carlin welcomed everyone to the meeting, introductions were made and apologies noted.	
<b>2. MINUTES OF LAST MEETING</b>	
Minutes were signed of as an accurate reflection of the meeting.	

<p><b>3.</b></p>	<p><b>MATTERS ARISING</b></p> <p>Carers Emergency Cards – Feedback has been extremely positive.</p> <p>NISAT Carers Assessment V4 – The Western Trust are now using NISAT Version 4 in adult services and this is being promoted through Carers Assessment training. <u>Mrs Magowan highlighted that it was evident from the staff who participated in recent training that Carers Assessments in adult services are generally not being completed on eNISAT. Paper versions are being used.</u></p>	
<p><b>4.</b></p>	<p><b>MAJELLA MAGEE, JOHN’S CAMPAIGN</b></p> <p>The Western Trust joined the national John’s Campaign in 2016 which supports the rights of carers to stay with patients with dementia in hospital. In addition to the update previously shared with members it was advised that the Western Trust welcomes carers onto wards to provide support and reassurance to their loved ones with dementia. Staff training is being rolled out and specific mention was made of the Virtual Dementia Tour which is a scientifically proven method of helping to understand what people with dementia experience every day. This training is ideal for anyone coming into contact with or caring for people with dementia. Details of this training in the Northern Sector will be forwarded to the group with Southern Sector dates being forwarded when available. Wards are being refurbished in keeping with dementia friendly design and the purple took kit is being implemented. Recliner chairs are being purchased for each ward to allow carers to stay overnight. A public consultation will commence on 17<sup>th</sup> February in relation to Younger Dementia clients and feedback from members was requested.</p>	
<p><b>5.</b></p>	<p><b>MAUREEN MCCLOSKEY, CARERS ASSESSMENT DATA COLLECTION</b></p> <p>To ensure that recording of Carers Assessment data is accurate it was advised that regardless of the Programme of Care / Carers Assessment tool anyone who has a Carers Assessment under SDS should also have a Support Plan. This will evidence Carers Assessment data collection. If the individual declines to complete the Carers Assessment form evidence must be recorded that a support plan / conversation took place. A practice memo is being drafted to this effect. It was also advised for information that if a client goes into hospital SDS can continue for 4 weeks <u>and is suspended after this period of time.</u> It was <u>proposed</u> that Maureen McCloskey be invited to join this group.</p>	
<p><b>6.</b></p>	<p><b>CARERS ASSESSMENT TRAINING</b></p> <p>It was reported that the Carers Assessment training which took place in 2018 was well attended. Further training sessions are being planned for 2019.</p>	

<p><b>7.</b></p>	<p><b>CARERS ASSESSMENTS WHERE CARED FOR PERSON IS NOT OPEN TO TEAM</b></p> <p>Discussion took place in the event where a client has capacity and meets the eligibility criteria but does not wish to avail of social work intervention can a file be opened for the carer in their own right and the ethics of storing this information. Mrs McCloskey agreed to bring this to the next SDS Implementation meeting for more clarity.</p>	<p>M McCloskey</p>
<p><b>8.</b></p>	<p><b>CARERS CAROL SERVICE EVENTS 2018 – EVALUATIONS</b></p> <p>The evaluations for the Carers Carol Services have been collated. It was advised that feedback from both venues was very positive and attendance was good with 90 attending in the White Horse Hotel for the Northern Sector and 60 in the Silverbirches for the Northern Sector. The work carried out by the Carers Support Team in facilitating these events was acknowledged.</p>	
<p><b>9.</b></p>	<p><b>PHARMACY PROJECT UPDATE</b></p> <p>It was reported that the Pharmacy project is going well with 14 referrals to date. Some of these are already known to Carers Support. An update will be brought to the next steering group.</p>	
<p><b>10.</b></p>	<p><b>WHSCT CARER SUPPORT PLAN</b></p> <p>The Carers Support Plan was distributed for information and feedback. It was agreed that a cohort of this group would meet at the end of January to formulate a response back to D Pettigrew by deadline early February. Members were asked to forward comments by email.</p>	
<p><b>11.</b></p>	<p><b>A.O.B.</b></p> <p>The Trust in association with the Derry GP Federation is seeking to appoint approximately 167 multi-disciplinary posts on two sites initially in the Northern Sector of the Trust. The post holders will provide a multi-disciplinary service to primary care teams based in 9 GP surgeries.</p> <p>Pathfinder – the Pathfinder project is being led by Deputy Chief Executive, Mr Kieran Downey. Mrs Magowan met with Mr Downey with the aim of promoting the carers agenda through the Pathfinder project. It was agreed to invite Mr Downey to the next Carers Steering Group.</p> <p>Discussion took place in relation to the setting up of a Carers group for employees within the health care setting.</p>	<p>L Preston</p>

<b>12.</b>	<b>DATE, TIME AND VENUE OF NEXT MEETING</b>  Thursday 4 <sup>th</sup> April 2019 at 11.00 am in Board Room, Tyrone and Fermanagh Hospital.	
------------	--	--